



# Conversational AI Automation Platform

## Turn Conversations into Action

### D A T A   S H E E T



#### KEY FEATURES

- AI INTEGRATION COMPONENTS
- DATA SOURCE CONNECTORS
- NO-CODE BUILDING BLOCKS
- DYNAMIC PROCESS ORCHESTRATION
- TRANSACTION-SURE AUTOMATION
- SCALABLE MICROSERVICES ARCHITECTURE
- NATIVE PYTHON | JAVA INTEGRATION

#### BENEFITS

- REDUCE INTEGRATION COMPLEXITY
- SCALE CONVERSATIONAL AI TO ENTERPRISE
- FASTER TIME TO MARKET
- ELIMINATE UPFRONT COSTS & RISK

## Everything you need to scale Conversational AI for business

Conversational AI is a means to an end. The standard by which you judge its effectiveness is simple: does it help you and your customers get things done? That's the thinking behind Qorus Automation Engine. This is a fast and intuitive automation platform within which you can create rich and powerful business operations – powered by AI. Qorus lets you connect enterprise data and processes to turn your conversational AI into a springboard for new business possibilities.

#### Accelerate Customer Request To Resolution

Conversational AI brings high quality automated customer service conversations and interactions to all types of business. Qorus makes it easy to action those customer requests – whether that's placing an order, raising a service ticket, amending customer details, initiating a transaction – whatever business process outcome is necessary.

**Enrich Dialogues** Enrich your AI dialogues with enterprise data for more valuable customer interactions. Qorus lets you access the data you need from any system, technology or protocol, wherever and however it is stored.

**Combine with Enterprise Apps** Integrate with core enterprise systems like CRM, service desk, sales order processing and more. Qorus connects your AI solution to enterprise apps and services using simple no-code configuration of reusable building blocks and native Python / Java integration.

**Automate Processes** Connect and orchestrate business processes directly from your AI solution. Visually build and modify workflows to create efficient, high-performance and easy to manage automations with Qorus dynamic process orchestration.

## How Qore helps you turn Conversations into Actions



CONVERSATIONS



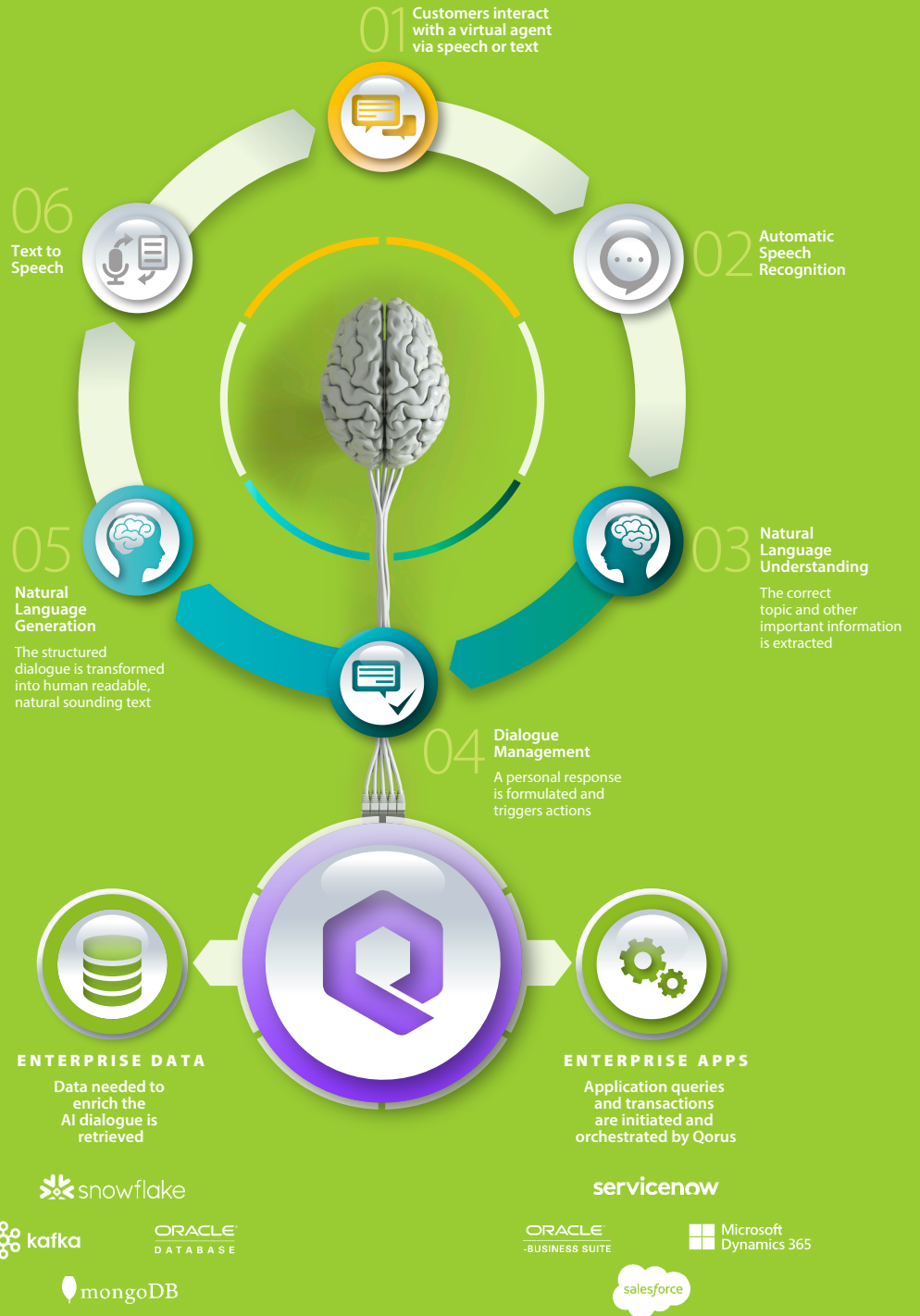
ARTIFICIAL INTELLIGENCE



AI AUTOMATION PLATFORM



ACTIONS



### Integrations & Connections

Qorus includes connectors for all common technologies and protocols, and most applications with modern APIs. In addition, the Qorus Data Provider API enables Qorus to introspect and automatically interface with other technologies and systems.

#### APPLICATIONS

Amazon AWS	Marketo	SAP
BambooHR	Microsoft CDS	ServiceNow
Coupa	Microsoft Dynamics	Slack
DocuSign	MongoDB	Stripe
Google BigQuery	NetSuite	Tableau
HubSpot	Oracle EBS	Twilio
IBM MQ	Oracle SCM	WordPress
Infor	Power BI	Workday
Jira	Redis	Zendesk
Kafka	Salesforce	Zuora ...and more

#### DATA SOURCES

Record-based Database  
CSV / Excel  
Structured files  
Multi-record type files  
Archive files  
Data Pipelines  
Event Streams

#### NATIVE LANGUAGE SUPPORT

Java  
Python

#### PROTOCOLS

REST  
Swagger  
OpenAPI  
SOAP  
MQTT  
CoAP  
XMPP  
DDS  
JMS

Ready to get started?

Book a demo

Learn more

Talk to an expert